



AN ISO 9001 : 2015 CERTIFIED COMPANY

SUNTECH ENGINEERING CORPORATION

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CUSTOMER: INDER ELECTRIC, S.L.

Date: 14.07.2021

PO NO: GH-8000040

PO DATE: 12.03.2021

ITEM: PATIN Ø100, PATIN RADIAL Ø510, PATIN RADIAL Ø415

PERSON CONTACTED: Mikel Madinagoitia Markuleta

SEC Ref: SEC/CFBF/004/21-22

We value your feedback, help us to evaluate our services and continuously improve to serve you better.

Please rate Suntech Engineering Corporation performance with a tick (✓) in the blank cell. Tick in only one cell per parameter.

Sr. No.	Parameter	Performance/ Satisfaction Level			
		Excellent	Good	Average	Below Average
A WHEN DEALING WITH US:-					
1	Ease of accessibility to us on telephone/ mobile/ fax?		✓		
2	Do we make you reasonably aware of Suntech Engineering Corporation services?		✓		
3	Do you receive our offer in time?		✓		
4	Do you consider our offers as clear, Competitive comprehensive?		✓		
5	Understanding with requirements & Approach of our Representative.			✓	
B IN RELATION TO OUR SERVICES ;(PRODUCT /COMMISSIONING/SOLUTIONS/QUALITY)					
5	Do we review your Tech. Requirements/QAP/DRGS in a timely manner?			✓	
6	Product Quality.		✓		
7	Did Suntech Engineering Corporation extend adequate coverage of inspection services as per requirement?		✓		
8	How do you perceive the quality of our Report / Certificate?		✓		
9	Adherence to Delivery				✓
10	Packing Quality & mode of Dispatch.		✓		
11	How was our response to any clarification/issues after the completion of the work?		✓		
12	The overall value of Suntech Engineering Corporation Product?		✓		



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C YOUR PERCEPTION ABOUT US:-

13	Does Suntech Engineering Corporation name/brand add value to your products?		✓		
14	Would you like to associate with Suntech Engineering Corporation again for your future projects ?		✓		

May we know how long have you been availing Suntech Engineering Corporation Products? *1 YEAR*

Final Rating (Product/Service/Brand recommendation): Please tick / cross.

1	2	3	4	5	6	7	8	9	10
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Your comments/suggestions/remarks:

This is to certify that "SUNTECH ENGINEERING CORPORATION" has Manufactured and supplied **RADIAL & RD PADS** to us and was found to have satisfactory performance the product was fine finished and fulfilling our requirements.

We have received good engineering, Communication and co-ordination from "SUNTECH ENGINEERING CORPORATION" .It is also certified that above Purchase Order was successfully completed.

Customer's Signature

Name & Designation

Stamp of Customer:

Mikel Masnagorta
Hydro Division - SUPPLY CHAIN MANAGER

Indar
 Ingeteam Group
 Indar Electric, S.L.