



AN ISO 9001 : 2015 CERTIFIED COMPANY

SUNTECH ENGINEERING CORPORATION

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CUSTOMER: DEPARTMENT OF ATOMIC ENERGY

Date: 19.12.2020

PO NO: HRP/NUFC/ENG/16293/PO/18-19/1242 PO DATE: 19.01.2019 ITEM: WHITE METAL BEARING

PERSON CONTACTED:

SEC Ref: SEC/CFBF/102/21-22

We value your feedback, help us to evaluate our services and continuously improve to serve you better.

Please rate Suntech Engineering Corporation performance with a tick (✓) in the blank cell. Tick in only one cell per parameter.

| Sr. No. | Parameter | Performance/ Satisfaction Level | | | |
|---|---|---------------------------------|------|---------|---------------|
| | | Excellent | Good | Average | Below Average |
| A WHEN DEALING WITH US:- | | | | | |
| 1 | Ease of accessibility to us on telephone/ mobile/ fax? | ✓ | | | |
| 2 | Do we make you reasonably aware of Suntech Engineering Corporation services? | | ✓ | | |
| 3 | Do you receive our offer in time? | ✓ | | | |
| 4 | Do you consider our offers as clear, Competitive comprehensive? | ✓ | | | |
| 5 | Understanding with requirements & Approach of our Representative. | ✓ | | | |
| B IN RELATION TO OUR SERVICES :(PRODUCT/COMMISSIONING/SOLUTIONS/QUALITY) | | | | | |
| 5 | Do we review your Tech. Requirements/QAP/DRGS in a timely manner? | | ✓ | | |
| 6 | Product Quality. | | ✓ | | |
| 7 | Did Suntech Engineering Corporation extend adequate coverage of inspection services as per requirement? | ✓ | | | |
| 8 | How do you perceive the quality of our Report / Certificate? | ✓ | | | |
| 9 | Adherence to Delivery | | ✓ | | |
| 10 | Packing Quality & mode of Dispatch. | ✓ | | | |
| 11 | How was our response to any clarification/issues after the completion of the work? | | ✓ | | |
| 12 | The overall value of Suntech Engineering Corporation Product? | ✓ | | | |



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|---------|-----------|---------------------------------|------|---------|---------------|
| | | Excellent | Good | Average | Below Average |

C YOUR PERCEPTION ABOUT US:-

| | | | | | |
|----|---|---|---|--|--|
| 13 | Does Suntech Engineering Corporation name/brand add value to your products? | | ✓ | | |
| 14 | Would you like to associate with Suntech Engineering Corporation again for your future projects ? | ✓ | | | |

May we know how long have you been availing Suntech Engineering Corporation Products? *2 years*

Final Rating (Product/Service/Brand recommendation): Please tick / cross.

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|----|

Your comments/suggestions/remarks:

This is to certify that "SUNTECH ENGINEERING CORPORATION" has Manufactured and supplied Hydrodynamic Fluid Film Journal Bearing to us and was found to have satisfactory performance the product was fine finished and fulfilling our requirements.

We have received good engineering, Communication and co-ordination from "SUNTECH ENGINEERING CORPORATION" .It is also certified that above Purchase Order was successfully completed.

Customer's Signature

Name & Designation

Stamp of Customer:

U. Bhadoria
11.5.2021
उद्भव सिंह भदोरिया
UDBHAV SINGH BHADORIA
ए डी एम, एम जेड एफ जी/ADM, MZFG
भारत सरकार/Government of India
परमाणु ऊर्जा विभाग/Dept. of Atomic Energy
नाभिकीय ईंधन सम्मिश्र/Nuclear Fuel Complex
हैदराबाद/Hyderabad-500 062.