



AN ISO 9001 : 2015 CERTIFIED COMPANY

SUNTECH ENGINEERING CORPORATION

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CUSTOMER: BHARAT HEAVY ELECTRICAL LIMITED

DATE: 26.10.2022

PO NO: F621A00058

PO DATE: 11.02.2022

ITEM: THRUST BEARING WITH ACCESSORISE, FA1B56 - VAR 01

PERSON CONTACTED: Mr. Dinesh Katam

SEC Ref: SEC/CFBF/012/22-23

We value your feedback, help us to evaluate our services and continuously improve to serve you better.

Please rate Suntech Engineering Corporation performance with a tick (✓) in the blank cell. Tick in only one cell per parameter.

Sr. No.	Parameter	Performance/ Satisfaction Level			
		Excellent	Good	Average	Below Average
		10-09	08-06	05	04-01

A WHEN DEALING WITH US:-

1	Ease of accessibility to us on telephone/ mobile/ fax?	✓			
2	Do we make you reasonably aware of Suntech Engineering Corporation services?	✓			
3	Do you receive our offer in time?	✓			
4	Do you consider our offers as clear, Competitive comprehensive?	✓			
5	Understanding with requirements & Approach of our Representative.	✓			

B IN RELATION TO OUR SERVICES :(PRODUCT /COMMISSIONING/SOLUTIONS/QUALITY)

5	Do we review your Tech. Requirements/QAP/DRGS in a timely manner?	✓			
6	Product Quality.	✓			
7	Did Suntech Engineering Corporation extend adequate coverage of inspection services as per requirement?	✓			
8	How do you perceive the quality of our Report / Certificate?	✓			
9	Adherence to Delivery		✓		
10	Packing Quality & mode of Dispatch.	✓			
11	How was our response to any clarification/issues after the completion of the work?	✓			



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12	The overall value of Suntech Engineering Corporation Product?	<input checked="" type="checkbox"/>			
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C YOUR PERCEPTION ABOUT US:-

13	Does Suntech Engineering Corporation name/brand add value to your products?	<input checked="" type="checkbox"/>			
14	Would you like to associate with Suntech Engineering Corporation again for your future projects ?	<input checked="" type="checkbox"/>			

May we know how long have you been availing Suntech Engineering Corporation Products?

Final Rating (Product/Service/Brand recommendation): Please tick / cross.

1	2	3	4	5	6	7	8	9	10 <input checked="" type="checkbox"/>
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Your comments/suggestions/remarks:

Satisfactory . Fast Delivery is Expected in upcoming Orders .

This is to certify that "SUNTECH ENGINEERING CORPORATION" has Manufactured and supplied "THRUST BEARING WITH ACCESSORISE, FA1B56 - VAR 01" to us and was found to have satisfactory performance the product was fine finished and fulfilling our requirements.

We have received good engineering, Communication and co-ordination from "SUNTECH ENGINEERING CORPORATION".

It is also certified that above Purchase Order was successfully completed.

Customer's Signature

Dinesh Katam
26/10/2022

Name & Designation

डिनेश काटम
DINESH KATAM
उप प्रबंधक / क्रय / पंप्स
Deputy Manager / Purchase / Pumps
बी.एच.ई.एल.-पंपोइंग, हदराबाद-32, BHEL- HPEP, HYD-32

Stamp of Customer: